

# Terms of Service

By visiting our site and/or making a purchase, you agree to be bound by these Terms of Service, including any additional terms, conditions, and policies referenced herein. These Terms of Service apply to all users of the site, including browsers, vendors, customers, merchants, and contributors of content.

Please carefully read these Terms of Service before accessing or using our website. Your access and use of any part of the site signify your agreement to be bound by these Terms of Service.

Any new features or tools added to the current store will also be subject to these Terms of Service. You can review the most current version of these terms on this page. We reserve the right to update, change, or replace any part of these Terms of Service by posting updates or changes to our website. It is your responsibility to check this page periodically for revisions. Your continued use of or access to the website following the posting of any changes constitutes acceptance of those changes.

Our store is hosted on Wix, which provides us with the online e-commerce platform to sell our products and services to you.

## Acceptance of Terms

By accessing and using the Daily Dazzle website, you acknowledge and accept these Terms and Conditions in their entirety. If you do not agree to any of the provisions stated herein, we kindly ask you to refrain from using our website.

## General Conditions

- You agree to use the Daily Dazzle website and services at your own risk. The website is provided on an "as is" and "as available" basis without warranties of any kind.
- You agree not to use the website for any unlawful or prohibited purposes. You may not modify, adapt, or hack into the website or attempt to gain unauthorized access to any part of it.
- Daily Dazzle reserves the right to modify or discontinue the website, services, or any part thereof without prior notice. We shall not be liable to you or any third party for any modification, suspension, or discontinuation of the website.
- Daily Dazzle may provide links to third-party websites for your convenience. We do not endorse or have control over the content or policies of these websites and are not responsible for any damages or losses incurred as a result of your use of these links or external websites.
- You agree to indemnify and hold Daily Dazzle and its affiliates, employees, agents, and partners harmless from any claim or demand, including reasonable attorneys' fees, arising out of your use of the website, violation of these Terms of Service, or infringement of any rights of a third party.
- Daily Dazzle reserves the right to update or change these Terms of Service at any time without prior notice. It is your responsibility to review these terms periodically for any changes.

## Pricing & Payment

All prices listed on the Daily Dazzle website are in Nepali currency (NPR) and inclusive of applicable taxes. To accommodate different currencies, we have integrated a live unit

converter into our website. This feature enables you to view product prices in your preferred currency for a convenient shopping experience. We accept payment through secure online payment methods. Prices, payment methods, and promotions are subject to change without notice.

### Returns and Refunds

At Daily Dazzle, we want you to be completely confident in your purchase. If for any reason you are not satisfied with your order, we offer a hassle-free return policy within 15 days of purchase.

To be eligible for a return, the item must be in its original condition, unworn, unwashed, and unsoiled, with all tags attached. Please keep the proof of return shipment as we cannot be held responsible for any items lost during the return process.

Once we receive the returned item and confirm that it is in its original condition, we will process the refund to your original payment method. Please note that shipping costs will not be refunded.

Please be aware that sale items are not eligible for a refund. However, we are more than happy to issue store credit that you can use for future purchases.

We strive to process returns and issue refunds as quickly as possible, but please allow for some processing time. Once the refund is processed, it may take a few business days for the funds to appear in your account, depending on your bank or credit card provider.

If you have any further questions or need assistance with your return, please contact our customer support team. We are here to help make your shopping experience with Daily Dazzle as smooth and enjoyable as possible.

### Shipping and Delivery

- **Wrong Item Delivery:** In the rare event that you receive a wrong item, please contact our customer support team within 48 hours of delivery. We will arrange for the correct item to be shipped to you at no additional cost, and we will provide instructions for returning the wrong item.

- **Delivery Prices:**

Same/ Next Day Delivery: NPR 100

Instant Delivery: NPR 500 (for orders placed between 11 am to 7pm)

- **Delivery All Over Nepal:** The delivery charges for orders outside the Kathmandu Valley will vary depending on the province. The exact delivery cost will be calculated and displayed at the checkout page based on your shipping address.
- **Delivery Timeframe:** We strive to process and dispatch your order within 1-2 business days. The estimated delivery time will depend on your location and the shipping method selected.

Please note that delivery times may be affected by unforeseen circumstances, such as weather conditions or public holidays. We will do our best to keep you informed of any delays that may occur.

- **Delivery Address:** Please ensure that you provide an accurate and complete delivery address at the time of placing your order. We will not be responsible for any delays or failed deliveries caused by incorrect or incomplete address details.

If you have any further questions or require assistance regarding shipping and delivery, please reach out to our customer support team. We are here to ensure that your Daily Dazzle order reaches you in a timely and efficient manner.

## Intellectual Property

All content, including images, logos, designs, and text, on the Daily Dazzle website is protected by intellectual property rights. You may not use, reproduce, distribute, or modify any content without our written consent.

## Privacy

At Daily Dazzle, we value and respect your privacy. This Privacy Policy outlines how we collect, use, disclose, and protect the personal information you provide to us when using our website or engaging with our services.

- **Information Collection and Use:** We may collect personal information such as your name, email address, shipping address, and payment details when you place an order or create an account on our website. This information is used to process your orders, communicate with you, and improve your shopping experience. We do not store any credit card or payment information on our servers.
- **Information Sharing:** We may share your personal information with third-party service providers who assist us in operating our business and delivering services to you (e.g., shipping companies). These service providers are obligated to protect your information and are not permitted to use it for any other purpose.
- **Security:** We take appropriate security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. We use industry-standard encryption technologies and secure payment gateways to ensure the security of your data.
- **Cookies and Tracking Technologies:** We use cookies and similar tracking technologies to enhance your browsing experience, analyze website traffic, and personalize content. You can control the use of cookies through your browser settings. However, disabling cookies may limit certain functionalities of our website.
- **Third-Party Websites:** Our website may contain links to third-party websites. Please note that we are not responsible for the privacy practices or content of these websites. We encourage you to review the privacy policies of those third-party sites before providing any personal information.
- **Changes to the Privacy Policy:** We reserve the right to update or modify this Privacy Policy at any time. Any changes will be effective immediately upon posting the revised policy on our website. We encourage you to review this policy periodically for any updates.

## Limitation of Liability

Daily Dazzle shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from your use or inability to use our website or products.

## Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of Nepal. Any disputes arising from the use of our website shall be subject to the exclusive jurisdiction of the courts of Nepal.

## Changes to Terms of Service

Daily Dazzle reserves the right to modify or update these Terms and Conditions at any time without prior notice. It is your responsibility to review these terms periodically for any changes.

